ARTICLES

Author/Title Index (for Articles)

A

"A Metadata Initiative for Global Information Discovery," 209–221(3) (Eliot Christian) (**Symposium Articles**)

Al-Kodmany Kheir, "Online Tools for Public Participation," 329–341(4) (**Symposium Articles**)

Allen, Barbara Ann, "E-Governance & Government On-line in Canada: Partnerships, People & Prospects," 93–104(2)

B

Bertot, John Carlo, "Government Information Quarterly: A New Beginning," 1–2(1) (**Correspondence**)

"Best Practices in Electronic Government: Comprehensive Electronic Information Dissemination for Science and Technology," 79–91(2) (Thurman L. Whitson and Lynn Davis)

Buchwalter, Judah, *see* Rubenstein-Montano, Bonnie

C

"Citizen's Access to On-line State Legislative Documents," 105–121(2) (Jody Condit Fagan and Bryan D. Fagan)

Chao, Mei-Hui, *see* Huang, C. James

Chen, Yu-Che, "Transforming Local E-Government Services: The Use of Application Service Providers," 343–355(4) (**Symposium Articles**)

Christian, Eliot, "A Metadata Initiative for Global Information Discovery," 209–221(3) (**Symposium Articles**)

"Congress' Legislative Information Systems: THOMAS and the LIS," 43–60(1) (Jeffrey C. Griffith)

Craig, Anne, "The Find-It! Illinois Controlled Vocabulary: Improving Access to Government Information Through the Jessica Subject Tree" 195–208(3) (**Symposium Articles**)

Cresswell, Anthony M., "Implications of Legal and Organizational Issues for Urban Digital Government Development" 269–278(4) (**Symposium Articles**)

D

Davis, Lynn, *see* Whitson, Thurman L.

Deshazo, Randy, *see* Kaylor, Charles H.

"Developing an Overarching Legal Framework for Critical Service Delivery in America's Cities: Three Recommendations for Enhancing Security and Reliability" 279–291(4) (**Symposium Articles**) (Lee M. Zeichner, Esq.)

"Developing Fully Functional E-government: A Four Stage Model," 122–136(2) (Karen Layne and Jungwoo Lee)

E

"E-Governance & Government On-line in Canada: Partnerships, People & Prospects," 93–104(2) (Barbara Ann Allen, Luc Julliet, Gilles Paquet, and Jeffrey Roy)

"ERIC User Services: Changes and Evaluation for the Future," 31–42(1) (Ingrid Hsieh-Yee)

"ERIC: Mission, Structure, and Resources," 5–17(1) (Jane B. Robbins)

F

Fagan, Jody Condit, "Citizen's Access to On-line State Legislative Documents," 105–121(2)

Fagan, Bryan D., *see* Fagan, Jody Condit

"The Find-It! Illinois Controlled Vocabulary: Improving Access to Government Information Through the Jessica Subject Tree" 195–208(3) (**Symposium Articles**) (Anne Craig and Suzanne Schriar)

Fletcher, Patricia Diamond, "Introduction to Symposium Issue," 265–267(4)

Fletcher, Patricia Diamond, *see* Holden, Stephen H.

G

Gant, Jon, *see* Chen Yu-Che "Gauging E-Government: A Report on Implementing Services Among American Cities," 343–355(4) (**Symposium Articles**) (Charles H. Kaylor, Randy Deshazo, and David Van Eck)

"GILS Metadata Initiatives at the State Level," 167–180(3) (Allen Mullen) (**Symposium Articles**)

"Government Information Quarterly: A New Beginning," 1–2(1) (John Carlo Bertot) (**Correspondence**)

"Grabbing ERIC by the Tail: Introducing the ERIC Commissioned Papers," 3–4(1) (R. David Lankes) (**Editorial**)

Griffith, Jeffrey C., "Congress' Legislative Information Systems: THOMAS and the LIS," 43–60(1)

H

Hsieh-Yee, Ingrid, "ERIC User Services: Changes and Evaluation for the Future," 31–42(1)

Holden, Stephen H., "*Introduction*," 75–77(2)

Huang, C. James, "Managing WWW in Public Administration: Uses and Misuses," 357–373(4)

I

"Implications of Legal and Organizational Issues for Urban Digital Government Development" 269–278(4) (**Symposium Articles**) (Anthony M. Cresswell and Theresa M. Pardo)

"Informing and Evaluating a Metadata Initiative: Usability and Metadata Studies in Minnesota's Foundations Project" 181–194(3) (Eileen Quam) (**Symposium Articles**)

"Integrating 21st Century Access to ERIC Services and Resources," 19–30(1) (Stuart A. Sutton)

"Introduction to Symposium Issue," 265–267(4) (Patricia Diamond Fletcher)

"*Introduction*," 75–77(2) (Stephen H Holden and Patricia Diamond Fletcher,)

J

Julliet, Luc, *see* Allen, Barbara Ann

K

Kaylor, Charles H., "Gauging E-Government: A Report on Implementing Services Among American Cities," 293–307(4) (**Symposium Articles**)

"Knowledge Management: A U.S. Social Security Administration Case Study" 223–253(3) (Bonnie Rubenstein-Montano, Judah Buchwalter, and Jay Liebowitz)

L

Lankes, R. David, "Grabbing ERIC by the Tail: Introducing the ERIC Commissioned Papers," 3–4(1) (**Editorial**)

Layne, Karen, "Developing Fully Functional E-government: A Four Stage Model," 122–136(2)

Lee, Jungwoo, *see* Layne, Karen

Liebowitz, Jay, *see* Rubenstein-Montano, Bonnie

M

"Managing WWW in Public Administration: Uses and Misuses," 357–373(4) (**Symposium Articles**) (C. James Huang and Mei-Hui Chao)

"The Metadata Approach to Accessing Government Information," 155–165(3) (**Symposium Introduction**)

Moen, William E., "The Metadata Approach to Accessing Government Information," 155–165(3) (**Symposium Introduction**)

Mullen, Allen, "GILS Metadata Initiatives at the State Level," 167–180(3) (**Symposium Articles**)

N

"NCLIS Assessment of Public Information Dissemination: Some Sound Ideas Tarnished by Defense of Obsolete Approaches," 137–140(2) (Henry H. Perritt Jr.) (**Opinion**)

O

O'Looney, John, "Sprawl Decisions: A Simulation and Decision Support Tool for Citizens and Policy Makers" 309–327(4) (**Symposium Articles**)

"Online Tools for Public Participation," 329–341(4) (Kheir Al-Kodmany)

P

Paquet, Gilles, *see* Allen, Barbara Ann
Pardo, Theresa M., *see* Cresswell, Anthony M.
Perritt Jr., Henry H., "NCLIS Assessment of Public Information Dissemination: Some Sound Ideas Tarnished by Defense of Obsolete Approaches," 137–140(2)

Q

Quam, Eileen, "Informing and Evaluating a Metadata Initiative: Usability and Metadata Studies in Minnesota's Foundations Project" 181–194(3) (**Symposium Articles**)

R

Robbins, Jane B., "ERIC: Mission, Structure, and Resources," 5–17(1)
Roy, Jeffrey, *see* Allen, Barbara Ann
Rubenstein-Montano, Bonnie, "Knowledge Management: A U.S. Social Security Administration Case Study" 223–253(3)

S

Schriar, Suzanne, *see* Craig, Anne
"Sprawl Decisions: A Simulation and Decision Support Tool for Citizens and Policy Makers" 309–327(4) (**Symposium Articles**) (John O'Looney)
Sutton, Stuart A., "Integrating 21st Century Access to ERIC Services and Resources," 19–30(1)

T

"Transforming Local E-Government Services: The Use of Application Service Providers," 343–345(4) (**Symposium Articles**) (Yu-Che Chen and Jon Gant)

V

Van Eck, David, *see* Kaylor, Charles H.

W

Whitson, Thurman L., "Best Practices in Electronic Government: Comprehensive Electronic Information Dissemination for Science and Technology," 79–91(2)

Z

Zeichner, Esq., Lee M., "Developing an Overarching Legal Framework for Critical Service Delivery in America's Cities: Three Recommendations for Enhancing Security and Reliability" 279–291(4) (**Symposium Articles**)

REVIEWS

Author/Title Index (for Reviews)

A

A Comprehensive Assessment of Public Information Dissemination. Vol. 1. Final Report; Volume 3: Supplementary Reference Materials, (reviewed by John a. Shuler), 143–146(2)
AskERIC, (reviewed by Lorri Mon), 257–259(3)

B

Barney, Darin, (reviewed by John A. Shuler), 143–146(2)
Being Analog: Creating Tomorrow's Libraries, (reviewed by Steve McKinzie), 72–73(1)
Ben Franklin's Website: Privacy and Curiosity from Plymouth Pock to the Internet, (reviewed by Robert Gellman), 260–261(3)

C

Chidambaram, Laku and Zigurs, Ilze, (reviewed by Nicole Campbell), 261–263(3)
Code and Other Laws of Cyberspace, (reviewed by John A. Shuler), 64–66(1)
The Control Revolution, (reviewed by Ken Irwin), 64–66(1)
Council for Excellence in Government, (reviewed by John A. Shuler), 143–146(2)
Crawford, Walt, (reviewed by Steve McKinzie), 72–73(1)

D

Day, Alan, (reviewed by Ken Irwin), 150–151(2)

E

E-Government: the Next American Revolution., (reviewed by John A. Shuler), 143–146(2)
The End of Privacy: Personal Rights in the Surveillance Society, (reviewed by Robert Gellman), 260–261(3)
ERIC Clearinghouse on Information & Technology, (reviewed by Lorri Mon), 257–259(3)
Evaluation of Presidential Candidates Websites, (reviewed by Timothy E. McMahon), 69–71(1)

F

Federal Agencies' Fair Information Practices, (reviewed by Lorri Mon), 67–69(1)
FirstGov, (reviewed by Lorri Mon), 147–149(2)
FirstGov: Is it a Good Idea?, (reviewed by Lorri Mon), 147–149(2)

H

Hearing before the House Subcommittee on Government Management, Information, and Technology, (reviewed by Lorri Mon), 147–149(2)

I

The Information Systems of Inter-Governmental Organizations: a Reference Guide, (reviewed by Suzanne Holcombe), 63–64(1)
Inside The British Library, (reviewed by Ken Irwin), 150–151(2)
Internet Blue Pages: The Guide to Federal Government Web Sites, 2001–2002 edition, (reviewed by Aimée C. Quinn), 151–152(2)
Internet Privacy: Agencies' Efforts to Implement OMB's Privacy Policy, (reviewed by Lorri Mon), 67–69(1)

K

Katcher, Brian S., (reviewed by Alisa Mizikar), 149–150(2)

L

Leadership for the New Millennium: Delivering on Digital Progress and Prosperity, (reviewed by John a. Shuler), 143–146(2)
Lessig, Lawrence, (reviewed by John A. Shuler), 64–66(1)

M

MEDLINE: A Guide to Effective Searching, (reviewed by Alisa Mizikar), 149–150(2)

N

Nyberg, Cheryl Rae, (reviewed by Suzanne Holcombe), 263–264(3)

O

Our Virtual World: The Transformation of Work, Play and Life via Technology, (reviewed by Nicole Campbell), 261–263(3)

P

President's Management Council, (reviewed by Lorri Mon), 147–149(2)
Prometheus Wired: The Hope for Democracy in the Age of Network Technology., (reviewed by John a. Shuler), 143–146(2)

R

Researched and Compiled by Laurie Andriot, (reviewed by Aimée C. Quinn), 151–152(2)
Rosen, Jeffrey, (reviewed by Robert Gellman), 260–261(3)

S

Sears, Jean L. and Moody, Marilyn K., (reviewed by Daniel C. Barkley), 152–153(2)
Shapiro, Andrew L., (reviewed by Ken Irwin), 66–65(1)
Smith, Robert Ellis, (reviewed by Robert Gellman), 260–261(3)

State Administrative Law Bibliography: Print and Electronic Sources, (reviewed by Suzanne Holcombe), 263–264(3)
Sykes, Charles J., (reviewed by Robert Gellman), 260–261(3)

U

The Unwanted Gaze: The Destruction of Privacy in America, (reviewed by Robert Gellman), 260–261(3)
U.S. General Accounting Office, (reviewed by Lorri Mon), 67–69(1)
U.S. General Accounting Office, (reviewed by Lorri Mon), 67–69(1)
U.S. Government Working Group on Electronic Commerce, (reviewed by John a. Shuler), 143–146(2)
U.S. National Commission on Libraries and Information Science, (reviewed by John a. Shuler), 143–146(2)
Using Government Information Sources-Electronic and Print, (reviewed by Daniel C. Barkley), 152–153(2)

W

Williams, Robert V., (reviewed by Suzanne Holcombe), 63–64(1)